



ISLINGTON VISITOR MOORINGS PROPOSED SIGNAGE AND MANAGEMENT ARRANGEMENTS

20 SEPTEMBER 2013

INTRODUCTION

The proposals in this paper follow discussions about effective management arrangements to address the conflicts arising at the Islington Visitor Moorings adjacent to Noel Road as a result of noise and smoke pollution.

These proposals have taken account of a range of views and comments from local residents, Islington Council and London Boaters, shared through a joint working group. They incorporate new initiatives with partners, which have taken time to develop and will require further investment and review.

As these measures depend on close co-operation between boaters, local residents, Islington Council and Canal & River Trust, the proposals focus on measures that can be delivered, monitored and enforced effectively. The impact of these measures will be reviewed through the joint working group.

It is intended to implement these proposals as soon as possible, first rolling out the elements that can be delivered quickly, and introducing the other elements as they are finalised.

Comments and suggestions are invited on the proposals. Please send these to Sorwar Ahmed, boater liaison manager (sorwar.ahmed@canalrivertrust.org.uk) **by 4th October 2013**.

PURPOSE OF PROPOSALS

The primary purpose is:

To reduce incidences of noise and smoke pollution at the Islington Visitor Moorings.

The secondary purpose is:

To raise awareness of environmental pollution issues, provide support and information about better environmental performance, provide a welcoming environment to visiting boats, promote neighbourly behaviour and improve partnership working between boaters, residents, the Council and the Trust.

PROPOSALS

In summary, these are:

- Designation as a Quiet Zone, including limiting engine and generator noise to background level
- Introduction of single line mooring in winter, maximum double berthing in summer
- Reserved space for a Caretaker Boat to advise boaters and provide information
- New signage to reinforce Quiet Zone message and new mooring arrangements
- Investment in two part-time Mooring Rangers to provide regular towpath presence, including weekends, to provide information and raise awareness of boating protocols
- Investment in DEFRA funded project for an Environmental Health apprentice to provide boaters with environmental advice, training and assessments.

These are outlined in the table overleaf, and details attached as appendices.

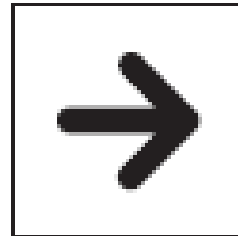
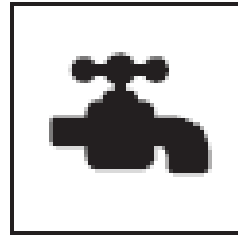
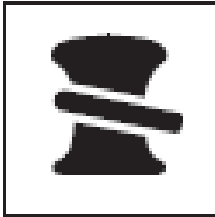
ISLINGTON VISITOR MOORINGS PROPOSALS – September 2013

PROPOSAL	DESCRIPTION	IMPLEMENTATION
1: Designation as Quiet Zone	<p>Signage to designate the whole length of Visitor Mooring as a Quiet Zone, agreed in partnership between London Boaters, local residents, Islington Council and Canal & River Trust.</p> <p>This identifies the moorings as a sensitive location that exacerbates noise and smoke pollution, and provides guidance on considerate behaviour.</p> <p>The Quiet Zone would be implemented through:</p> <ul style="list-style-type: none"> • an information campaign through boating networks, London User Group, and the Better Relationships on the Waterways in London Group • information to new visitors to the mooring provided by the Caretaker Boat • liaison and advice from the new CRT Mooring Rangers posts • monitoring of noise and smoke by Islington Council • action through Islington Council pollution control and CRT enforcement where necessary 	<ul style="list-style-type: none"> • Install new specific signage • Prepare guidance documentation • Train staff
2: New mooring arrangements	<p>A change to mooring arrangements to limit the level of smoke and noise that is generated by moored boats:</p> <ul style="list-style-type: none"> • 1st October – 31st March – single line berthing only • 1st April to 30th September – double line berthing permitted (no triple berthing permitted) 	<ul style="list-style-type: none"> • Included on signage • Stoppage notices to be displayed with adequate notice
3: Caretaker Boat (formerly described as Warden Boat)	<p>In partnership with London Boaters, a team of Caretaker Boats to be recruited through CRT to provide a service at up to five designated visitor mooring locations. Boats would do 1 month rotations at each location, moving onto the next location to enable a new Caretaker to take up station.</p> <p>The Caretaker Boats would:</p> <ul style="list-style-type: none"> • Advise on length of stay • Encourage neighbourly behaviour, 	<ul style="list-style-type: none"> • Define specific voluntary job role • Advertise and recruit • Mark up towpath with reserved space • Provide guidance material and contact information

	<p>advising on smokeless fuels and use of generators</p> <ul style="list-style-type: none"> • Arrange for simple site maintenance and litter clearance • Co-ordinate with local groups • Co-ordinate with event organisers • Liaise with and report crime and antisocial behaviour to Police • Be present on site between 8pm and 8am 	
4: New signage / information	<p>Five new signs:</p> <ul style="list-style-type: none"> • Replacement of existing large welcome sign at the centre of the visitor mooring • Two new Quiet Zone signs to be located at either end of the visitor mooring • The two existing 'totems' at either end of the visitor mooring to be have new signage tiles affixed <p>In addition, the information material in the 'Boater's Information' display board to be renewed. This will include further guidance, contacts for environmental advice and community safety, and boater information.</p>	<ul style="list-style-type: none"> • Agree locations for Quiet Zone signs to be affixed • Assess any heritage and planning constraints • Pursue any consent regimes required • Specify and order signs • Install
5: Mooring Rangers	<p>CRT is recruiting two part-time Mooring Rangers to provide a regular towpath presence and liaise with boaters, towpath users and local residents. They will:</p> <ul style="list-style-type: none"> • Encourage safe and fair sharing of the towpath • Patrol and monitor the towpath, deterring low-level anti-social behaviour and crime, reporting incidents to the appropriate authorities • Check boater facilities, information boards and signs and report defects and repairs • Provide advice and guidance to boaters about moorings and facilities • Mediate and resolve conflicts between boaters, other towpath users and local residents • Respond to complaints between boaters and neighbours • Liaise with Police (Safer Neighbourhood Teams, Marine Watch, Project Kraken) and Council community safety and anti-social behaviour teams • Provide a towpath presence at weekends and out of hours (where practical) 	<ul style="list-style-type: none"> • Complete recruitment process • Train and deploy

<p>6: Environmental Apprentice</p>	<p>In partnership between Islington Council and the Canal & River Trust, funding has been secured for a strategy to reduce particulate matter concentrations derived from wood burning and diesel engines along the canal in Islington.</p> <p>The strategy includes the following measures;</p> <ul style="list-style-type: none"> - New signage - Awareness raising events for boaters and residents - Communications (leaflets, letters, stickers) - Embedding of behaviour change - Change in conditions of stay <p>We are proposing to employ an apprentice in order to assist with this. They will be involved in:</p> <ul style="list-style-type: none"> • closer working with the boating community and residents to understand the requirements for boaters to live along our waterways without causing nuisance to other residents • education about how to protect boaters' own health from diesel and smoke emissions • identifying best practice measures for operating diesel engines • disseminating and sharing findings on best practice with boaters, local residents, and other local authorities. 	<ul style="list-style-type: none"> • Submit project plan to Defra • Recruit for Environmental Apprentice
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Welcome To Islington Visitor Moorings



Maximum 7 day stay free of charge.

Extended stay charges of £25 per day apply after 7 days.

Standard cruising requirements apply.

Double berthing is not permitted here between 1st October and 31st March.

One berth is reserved for a Caretaker Boater, who can advise on stay times and liaise with the Canal & River Trust, the Police, Islington Council and local groups. Please do not moor at this berth.

This area has been designated a **Quiet Zone** in partnership with London Boaters, local residents, Islington Council and Canal & River Trust.

As this area traps smoke and amplifies noise, which is a nuisance and health hazard for nearby residents and visitors, please observe the Quiet Zone requirements. For more information and guidance, please see the information board nearby or contact us.

For general enquiries, please, email Enquiries.london@canrivertrust.org.uk, call 0303 040 4040 or visit canalrivertrust.org.uk/boating. Noise or pollution incidents can also be reported to pollution@islington.gov.uk. Thank you for your co-operation, and enjoy your stay.

Location: Rear of Noel Road, The Angel, Islington, London N1

Grid reference:

QUIET ZONE

This area has been designated a **Quiet Zone** in partnership with London Boaters, local residents, Islington Council and Canal & River Trust.

As this area traps smoke and amplifies noise, which can be a nuisance for nearby residents, please:

- Refrain from playing loud music
- Ensure that generator and engine noise is not audible above the background level
- Only run your engine or generator between 8am and 8pm
- Do not run your engine in gear, as it damages the canal bank
- Burn only smokeless fuels – no wood, rubbish or other materials
- Ensure that stored fuel is kept dry to avoid smoke
- Reduce smoke when starting your stove by building up your fire with a small amount of fuel at a time

Thank you for your co-operation.

For more information, or to report an incident, please contact:

enquiries.london@canalrivertrust.org.uk, pollution@islington.gov.uk

or telephone the Canal & River Trust on 0303-040 4040.



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7 DAYS
FREE MOORING



EXTENDED STAY
£25 PER DAY

Ideas for Caretaker Boaters Proposal: London Boaters Group 2013

5 potential moorings: Stonebridge
Old Ford/Bow Back Rivers
Broadway Market (?)
Angel
Vicky Park/Mile End

6 Caretaker Boaters: Voluntary, 12 month contract, must be CCing liveaboard boater in London – post advertised to boaters by CaRT, 2 reserve posts might be helpful to fill in for time out for boat-work etc.

Monthly movement around a circuit of sites: between 2 moorings (Vicky Park and Stonebridge?) will be 4 weeks ‘holiday’, mooring-space could be signed: “if a Caretaker arrives and asks to moor here please let them” – shouldn’t be a problem as there should always be a ‘spare’ moving between sites, one boat leaves as the other arrives.

Solid complaints procedure: starting with ‘forum’ of Caretakers, then to CaRT.

Limited responsibilities: *advise* on length of stay, *encourage* neighbourly behaviour, co-ordinate with local groups (eg. SCENT, Friends of Regents Canal, Residents Associations...), co-ordinate with events organisers (IWA, rowers, fishermen...).

Some expectations: to be present during most 8pm to 8am periods, and on one whole day per week, to be resident on boat, to introduce self and role to new arrivals, to report crime and serious antisocial or unsafe behaviour and liaise with Project Kraken, *not* to report boaters to CaRT (eg. overstaying, return times, guidelines), *but* to advise when others might do so.

Some duties: to monitor: water quality and depth, air quality, noise, smoke, condition of bins/facilities; to advise on: smokeless fuels in air quality control areas, use of engines/gennies at antisocial hours; to carry out or seek out volunteers who might help carry out: maintenance/improvement of facilities, litter-picking, etc.

Some site-specific duties: gates at Angel, Waterside Centre at Stonebridge, co-ordinate with Tower Hamlets on safety and security at Vicky Park, discourage mooring on lock-landings and/or water points, etc.

Rewards: 4 week stay, guaranteed mooring and predictable timetable, 4 weeks off in 6 months, interaction with boaters and locals, almost always near transport links/facilities, a sticker in your window...

Benefits to London Boaters: a more ‘hands off’ approach from CaRT (this was proposed as alternative to more recording and oversight of movement and potentially two more enforcement officers on the Regents Canal), ‘Caretakers’ less likely than permanently moored ‘Warden Boats’ (suggested by some Local Councillors) to

create little kingdoms or fiefdoms on certain moorings, preserves and develops relationships with locals and local organisations, a reliable 'eye' on boats and facilities, a friendly welcome on the towpath, 'visiting boaters' made more welcome and less likely to complain...